

OAKLANDS SURGERY

Mission statement - *“Each and every patient matters”*

Oakland’s Surgery aims to provide high quality health care in a responsive, supportive, courteous and cost-effective manner, regardless of race, age, gender, disability, sexual orientation, religion or belief.

We will:

- Provide a service which puts patient welfare at the heart of all we do
- Provide professional medical and nursing services which meet the identified needs of our patients.
- Promote best practice encouraging continuous professional development of all members of the Practice Team
- Convey compassion in all that we do, assessing and responding to need
- Respect all, show courtesy, seek to understand, treat all fairly, value each person as a unique individual and support the vulnerable.
- Act with integrity and be accountable for our actions
- Continuously learn and improve, adapting to change and building on achievements.

Our practice is a member of the Canvey Island Primary Care Network and have clinical staff aligned to our practice providing care both within the surgery premises as well as in the local community